

# Quarterly Figures

3rd Quarter 2017 | Reference date: 2 October 2017

Disclaimer: This quarterly report is based on preliminary figures from WEW which have not been checked by an accountant.

## Positive results offer scope for sustainability investments

Home buyers' interest in securing the safetynet that the National Mortgage Guarantee (NHG) provides remains high. During the first three quarters of 2017, more than 87,000 households financed their homes with NHG backing. In the same period 1,669 households submitted a claim to NHG when faced with having to sell their property a loss. Fortunately, the number of people in this group has declined considerably.

These positive developments create more assets, which strengthens NHG's position as a guarantee fund. Consequently, the Homeownership Guarantee Fund (referred to as WEW in Dutch) can then continue its work with commercial and government bodies, to find customised solutions for those groups who face challenges on the property market.

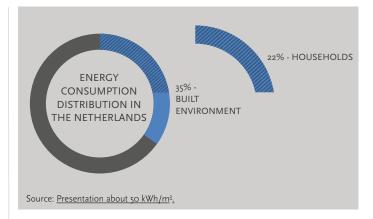
## Trends in guarantees

| Guarantees                              |        |         |                                     |        |
|---|--------|---------|-------------------------------------|--------|
|   | 3rd C  | Quarter | cumulative to<br>end of 3rd Quarter |        |
| Volume rounded up<br>to nearest hundred | 2017   | 2016    | 2017                                | 2016   |
| NHG total                               | 29,600 | 31,100  | 87,200                              | 87,500 |
| NHG for house purchase                  | 25,700 | 27,200  | 74,800                              | 75,300 |
| NHG for home improvement                | 3,400  | 3,500   | 11,100                              | 10,900 |
| NHG other                               | 500    | 400     | 1,300                               | 1,300  |

#### The number of guarantees issued remained stable

NHG is still popular for home buyers: in the first three quarters of 2017, 69% of all mortgages issued within the NHG cost ceiling of €245,000 had NHG backing.\* The number of NHG-mortgages is more or less the same as it was in the same period last year. The cost-ceiling is set to rise to €265,000 in 2018. The ceiling for loans which include energy saving improvements will be €280,900 in 2018. Raising the ceiling will make more consumers eligible for NHG backing in 2018.

\* This calculation is based on figures from the Land Registry Office from 1-1-2017 to 31-07-2017.



#### Necessary sustainability measures

Meeting the Dutch climate objectives is contingent on improving the sustainability of a large part of the housing stock. According to the Dutch Green Building Council and the Netherlands Enterprise Agency (RVO), every day up to 2050, 1,000 buildings will need to undergo sustainability improvements. This is a huge challenge, but at the same time, it is entirely feasible. Households are responsible for a little more than one-fifth of energy consumption in the Netherlands, and that can be vastly improved.

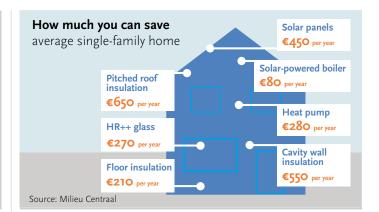
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## Trends in loss claims

| Claims made on the suretyship                  | 3rd Quarter |        | cumulative to<br>end of 3rd Quarter |        |
|--|-------------|--------|-------------------------------------|--------|
|  | 2017        | 2016   | 2017                                | 2016   |
| Number of loss claims submitted                | 495         | 838    | 1,669                               | 2,704  |
| Percentage loss claims processed               | 87%         | 100%   | 96%                                 | 100%   |
| Number of loss claims honoured                 | 377         | 732    | 1,438                               | 2,400  |
| Total loss amount under surety (A)*            | 10.3        | 25.6   | 40.2                                | 89.9   |
| Total loss amount paid out (B)*                | 9.8         | 23.5   | 38.2                                | 83.2   |
| Average loss amount paid out in $\epsilon$     | 25,930      | 32,088 | 26,587                              | 34,672 |
| Pay-out ratio (B/A)                            | 95.3%       | 91.8%  | 95.2%                               | 92.5%  |
| *based on loss claims paid out (x € 1,000,000) |             |        |                                     |        |

#### Number of losses is still declining

Further recovery in the housing market has brought the number of loss claims submitted to WEW below that of the same period last year (-35%). Rising house prices have also contributed to a decrease in the average loss incurred (-23%). By working with lenders to continuously monitor portfolio quality, WEW is able to honour a high number of loss portfolios while achieving a high pay-out ratio. Despite the more favourable climate, WEW remains as committed as ever to improving preventive management and to helping people with payment difficulties.



## WEW's commitment to climate objectives

With 1.3 million existing customers and between 75,000 and 100,000 new customers per annum, WEW aims to make an important contribution to increasing the sustainability of owner-occupied homes in the Netherlands. WEW's societal role is a motivating factor in this respect, but sustainability improvements simply bring important benefits to many households. In this context, the NHG Conditions & Norms were recently simplified. By encouraging sustainability measures, WEW hopes to enable households to invest in improving their homes' sustainability, which has the potential to drastically reduce household energy consumption and costs, improve their living comfort and increase the value of their home.

## Fund trends

| Fund trends                     |               |                |                |
|---------------------------------|---------------|----------------|----------------|
|                                 |               | Annual         | Annual         |
|                                 | Estimate      | accounts       | accounts       |
|                                 | at 30-09-2017 | Per 31-12-2016 | Per 31-12-2015 |
| Number of active guarantees     | 1,330,000     | 1,309,000      | 1,254,000      |
| NHG liabilities x € 1 b.*       | 194           | 193            | 187            |
| NHG assets under management € 1 | m.** 1,067    | 970            | 889            |
| Capital ratio ***               | 0.55%         | 0.50%          | 0.47%          |

The maximum guaranteed liability is the sum of the nominal value minus the annuitised reduction of all current NHG loans.

The assets under management form the equity of WEW fund from which future losses will be paid.

\*\*\* The relationship between the maximum guaranteed liabilities and the assets under management.

## Sound financial basis

WEW's assets under management are earmarked for providing assistance to homeowners in difficulties and to absorb rising losses under unfavourable economic circumstances. The growth in assets under management is partly attributable to the recovering housing market and rising house prices. This is helping to keep the number of issued guarantees at a steady level as the both the number of loss claims and the average loss amount go down.

Changes to assets under management vs. capital ratio nln.) 1,200 0.60% (× €1\_ 1,100 0.50% ent i 1,000 0.40% manage 900 0.30% ital 800 0.20% under 700 0.10% vssets 600 0.00% 2010 2011 2012 2013 2014 2015 2016 2017 Capital ratio Assets under management

Changes to assets under management and 2018 outlook The capital ratio is improving thanks, in part, to the sizeable decrease in losses and an inflow of new guarantees that has remained high. The capital ratio is still volatile, though: falling house prices, for example, impact it directly.

In order to absorb any such fluctuations in the housing market, the one-off premium that homeowners pay for an NHG mortgage as of 1 January 2018 amounts to 1% of the loan, just as in 2017. This enables WEW to continue working with commercial and government bodies to find customised solutions for groups facing challenges on the property market.

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